
Supply Chain Portfolio

Technology Plan, FY 2008

October 15, 2007

Portfolio Composition

Governing Organization

Presiding Bishopric

Departments in Portfolio

Working Group

Materials Management (MMD)

██████████, Managing Director
(Working Group Chair)

Welfare (WEL)

██████████, Managing Director

Other working group members:

██████████, Director of Temporal Affairs for
the South America South Area

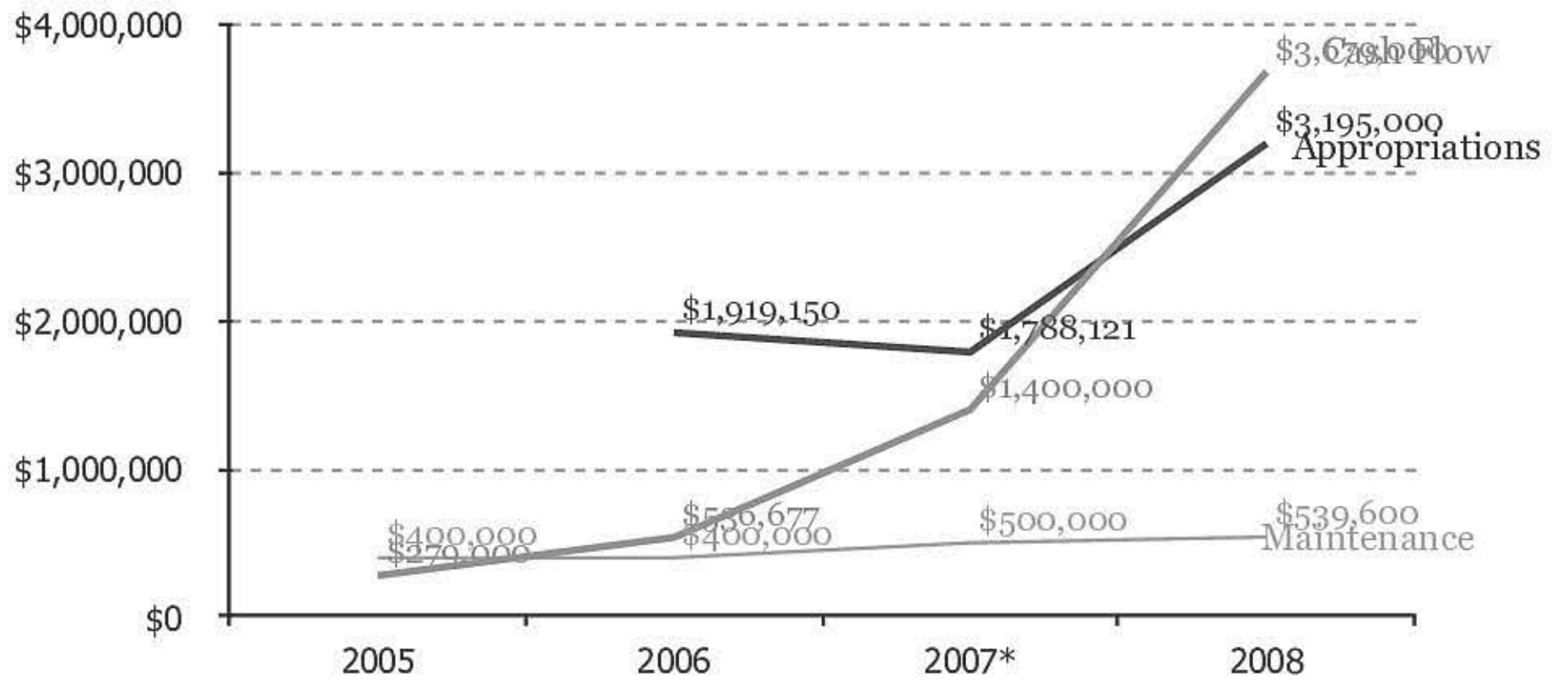
██████████, Director of Temporal Affairs for the
South America West Area

██████████ Lead Program Manager in ICS – SCP

Objectives

- **Global Distribution Model Process and System.** *Assist Church leaders and members come unto Christ by effectively and efficiently producing, managing and distributing sacred resources.”*
 - Simplify Church global distribution by gathering and transforming fragmented resources and processes into an integrated, efficient, flexible and responsive design.
 - Global Business Process Focus
 - Sourcing (Acquisition or Production)
 - Inventory Processing (Warehouse/Storehouse Inventory Management and Control)
 - Order Fulfilling (Multi-channel: Web, Retail, Direct, Units)
 - Transporting (Internal and External)
- **Global Solution / Core Systems Strategy.** Define and follow Global ERP and Core Systems Strategy that provides criteria for developing core systems and criteria for purchasing vendor provided applications vs. custom development.
 - Develop Specific Criterion for Buy vs. Build decisions
 - Develop strategy and approach in choosing between combination of ERP and Best of Breed applications
- **Accelerate availability of essential information and training materials to Customers/Employees/Individuals.** Provide web-based self-service information and training services to assist Church leaders, members, non-members and employees:
 - Improve ability to find and process information, access training programs, applications, and help about the services Materials Management and Welfare Services provides.
 - Create access to management reporting information for decision support, metrics, and analysis (data warehouse).
- **Improved Enterprise level Processes.** Increase efficiencies in planning, sourcing, inventory, supply, delivery, and procurement of goods and services across multiple departments and divisions within the Church that leverage similar processes.
 - Ensure all related Supply Chain processes are appropriately documented prior to a project being approved for funding. This will allow the working group and others associated with the work to understand how the proposed solution fits into the global strategy and direction of the portfolio.

Financial Projections



Major Work Planned for 2008

Department	Description	Key Results
Materials Management	eProcurement / eCommerce (#2181)	<ul style="list-style-type: none"> Implement and roll-out an online purchasing system and supplier catalog to wider range of suppliers and area offices.
	Translation project management	<ul style="list-style-type: none"> Complete transition to Clarity project management tool, utilized for managing work requests for translation Initiate and complete Translation Data warehouse after transition to Clarity
	Implement a Travel Expense Management System (#2683)	<ul style="list-style-type: none"> Church travelers can complete their travel expense reports via a browser based application globally.
	Global Magazine Supply Chain	<ul style="list-style-type: none"> Provide a documented supply chain model for magazine production and distribution Complete work on system components such as: <ul style="list-style-type: none"> <input type="checkbox"/> Global subscription system <input type="checkbox"/> Integration with MLS/CMIS <input type="checkbox"/> Regional fulfillment services
	Garment Supply Chain	<ul style="list-style-type: none"> Provide a documented supply chain model for garment production Identify an off-the-shelf- package to replace the existing BCMS application
	Vehicle Supply Chain	<ul style="list-style-type: none"> Provide a documented supply chain model for vehicles Create a plan for new global fleet management systems
	LDS Catalog expansion	<ul style="list-style-type: none"> Continue rollout of LDS Catalog to areas. Integrate LDS catalog into beta.lds.org portal with multiple language and delivery flexibility
Materials Management & Welfare Services	Purchasing Spend Analytics Data Warehouse	<ul style="list-style-type: none"> Provide multiple phase of Data warehouse capabilities to purchasing Division. Incorporate Church Headquarters, BYU , P-card and other relevant spend data into warehouse
	Global Inventory and Point of Sale Implementations	<ul style="list-style-type: none"> Adhere to strategy for Global inventory, warehousing and point of Sale system. Follow migration strategy and plan developed latter part of 2007. Anticipate rolling out technology to sites that require assistance in systems and that will follow the global startegy
	Establish product managers for each major system.	<ul style="list-style-type: none"> Identify and document all key computer systems. With product managers, establish product plans, goals, objectives and service level agreements.

Department	Description	Key Results
Welfare Services	Global Distribution Model Projects	<ul style="list-style-type: none"> Identify, justify and implement various Global Distribution Model projects as approved through steering committee.
	Humanitarian Services Automated tools	<ul style="list-style-type: none"> Provide global Humanitarian Services operations management system that provides ability for all project initiation, approval, status and financial accounting. Design and develop Emergency Response collaboration Website (LDS Teams for internal use, new external site for broader use)
	Web Based Training programs	<ul style="list-style-type: none"> Provide systems and technologies to increase the breadth and reach of web based training for all employees and service missionaries in Welfare Services
	Self Reliance	<ul style="list-style-type: none"> Improve ability to distribute publications and materials to employees and missionaries who assist members in learning self reliance principles
	Employment Website and Data Warehouse	<ul style="list-style-type: none"> Complete development of Employment Services Website Complete development and rollout of Employment resources Data Warehouse. Utilize existing data and incorporate new website data after its completion
	Family Services Website	<ul style="list-style-type: none"> Complete development of "It's about love" Complete development of new web capabilities for Combating pornography website

2007 Review

2007 Portfolio Objectives**Performance Against Objectives****Global Systems**

- Global Visa Management rollout
- Travel QA and Analysis Implementation
- Microfilm Ordering Center project
- Global Magazine Strategy
- Employee Expense U.S. Vendor analysis
- Supplier Catalog, Initial Suppliers
- Fleet Management, COB
- Food Services, Point of Sale, enable credit cards, vending software and commissary

Employee Self Service

- Training Material database application created that will form basis for improved training materials within Welfare
- Access to LDS Teams collaboration web sites

Improved Process

- Models created for Global inventory processes and Global Point of Sale
- Process documentation in Fleet, Printing and Translation.
- Complete documentation of all Welfare Services systems and applications and actively participate in project steering committee capacity
- Complete documentation of all MMD systems and applications

Management Reporting (data warehouse)

- Completed Data Warehouse Financial Analysis project for Distribution center. Expect to complete Distribution Center Operational Data Warehouse end of 2007

Notes:
