

From: Russ Clayton <[REDACTED]@gmail.com>

Date: Wed, Jun 21, 2017 at 12:39 AM

Subject: Apology

To: [REDACTED]@gmail.com

Tiercy,

I hope you are doing well. The past few months have been quite hectic, as you can probably imagine. I am learning a lot. In the thick of it all, I've had time to reflect on my many imperfections. One thing that I continue to feel is that I need to do a better job of loving others.

I've had time to consider my interactions with you, and wish I could have a do-over. I want to apologize for not being more understanding of your feelings, during such a difficult time. I know that you're doing the best you can, with the situation you've been dealt.

Please accept my apology. I have a lot to learn, and appreciate your patience. We stand ready to help your family wherever needed.

Sincerely,

Russ Clayton